



NAVMC 11512 Complaint

Submitted within 90 days of action given rise to complaint. Complainant decides preferred resolution method.

INFORMAL COMPLAINTS (CONFLICT MANAGEMENT) CHAPTER 5

Not permitted for Quid Pro Quo (sexual harassment).
EOA opens case in DASH/M-RIT.

Complainant submits NAVMC 11512 to EOA

EOA forwards to subject's commander

Commander ensures safety and notifications

EOA initiates conflict management within 3 days

Resolution attempt within 30 days

If unresolved, complainant may initiate formal complaint

Document Outcome on NAVMC 11512

Include accurate account of actions taken to resolve complaint.
Commander & Complainant signs acknowledging if the issue is resolved/unresolved.

EOA uploads complaint in DASH/M-RIT.

If unresolved in 30 days, Complainant may choose to submit a formal complaint.